

**Stephen Ackroyd** is Professor of Organisational Analysis at Lancaster University Management School. He is perhaps best known for his work in organisational behaviour, and especially, organisational misbehaviour which was completed whilst a consultant to several large engineering firms. After spending much time subsequently researching public sector organisation and the professions, his current research is concerned with the activities and strategies of the largest British companies still involved in manufacturing. When time allows, he enjoys working with hand tools (especially the mattock and the pick)



described in the current chapter. His recent books include: '*Realist Perspectives on Management and Organisation*' (2000) (written and edited with S. Fleetwood); '*The Organisation of Business*' (2002). 'The New Managerialism and the Public Service Professions, (2004 with Ian Kirkpatrick). Recently, he has co-edited and co-authored with R. Batt and others '*The Oxford Handbook of Work and Organisations*'.

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